

Performance framework for the Health and Wellbeing Strategy

1. Summary

The performance framework for the Health and Wellbeing Strategy is currently being developed. This report will update members of the Shadow Health and Wellbeing Board and will ask for their input into further developing the performance framework.

The aim of the performance framework is to provide the Health and Wellbeing Board with an overview of health and wellbeing in York, so they can identify where improvements are being made or where the strategy needs to be reviewed to address particular issues.

The Shadow Health and Wellbeing Board is asked to:

- Consider whether this approach will provide the Board with a reasonable view of the delivery and impact of the health and wellbeing strategy.
- Approve the approach to performance outlined in this report and support further work to develop the framework along this direction of travel.

2. An overview of the performance framework

a. Scorecard

A scorecard has been developed by analysing the priorities and actions within the draft Health and Wellbeing Strategy against the following national outcomes frameworks:

- Public Health outcomes framework
- Adult Social Care outcomes framework
- NHS outcomes framework
- Clinical Commissioning Group outcomes framework

The Chairs of the new Older People and People with Long Term Conditions Partnership Board and the Mental Health and Learning Disabilities Partnership Board have selected relevant key performance measures for inclusion in the scorecard. Key measures have also been identified by the Management Information Service Team drawing on the Children and Young People's Plan, Dream Again and by the Public Health Team. Because the performance measures have been taken from national outcomes frameworks, there are definitions and sets of technical data to support them. This level of detail is not yet included on the scorecard, however, as the framework develops further details will be sought, for example, the frequency of data collection, the source of data and reliability, clearer definitions and baseline data.

Additional measures are also being considered to include in the scorecard, for example, self-reported wellbeing. There is potential that residents' surveys might be used to collect these 'softer' measures and working with HealthWatch will be crucial to understand issues in depth, how health and wellbeing services are experienced and their impact.

The aim of the scorecard is to provide key statistical data for the Health and Wellbeing Board, so they are able to identify any health and wellbeing improvements or issues that need addressing.

The draft scorecard is attached as Annex A.

b. Themed discussions

As well as key statistical data, themed discussions will provide a more in depth look at how people's health and wellbeing is being affected, by drawing on case studies and expertise. Themed discussions could include, for example, children and young people's health, community engagement, or ageing well.

A recent report published by the Smith Institute, 'Getting Started: Prospects for Health and Wellbeing Boards' identifies a number of challenges for Health and Wellbeing Boards to address (a summary of challenges taken from the Smith Institute report is attached as Annex B). These challenges will be used to inform a programme of themed discussions. Speakers with knowledge or experience in these fields, (including health and wellbeing partnership boards), will be invited to lead discussions with the Health and Wellbeing Board, where collectively, the Board can find ways to overcome these challenges.

These discussions will also help to facilitate the ongoing development of the Health and Wellbeing Board.

Themed discussions will be used as a tool to provide a deeper understanding of some of the measures included on the scorecard. Whether the statistical data is showing improvement or decline, themed discussions will provide a broader, more realistic picture of how our residents, people who use our services and their families perceive health and wellbeing, services, care and support. It is envisaged that HealthWatch will have a key role to play in providing this information.

c. Health and Wellbeing Partnership Boards

The four health and wellbeing partnership boards will be responsible for reporting on their relevant performance measures. They will be invited to lead a themed discussion relevant to the remit of the partnership board and present case studies to demonstrate experiences and the impact of delivering the health and wellbeing strategy. Themed discussions will be used to highlight any areas where further improvements could be made or the strategy reviewed.

The partnership boards will also produce delivery plans to implement relevant actions within the Health and Wellbeing Strategy and as they develop, they will produce their own performance framework covering a broader range of measures to cover the totality of their remit. In summary, the health and wellbeing partnerships will be responsible for the following elements of the performance framework:

- Produce a delivery plan which will be approved by the Health and Wellbeing Board
- Produce a performance framework, monitoring the totality of their work.
- Provide a quarterly report for the Health and Wellbeing, giving an overview of progress and performance measure within the scorecard.
- Lead a themed discussion with the Health and Wellbeing Board drawing on case studies and experiences relevant to their remit. This will provide the Board with a broader view and deeper understanding of health and wellbeing issues.

Please note that this performance framework is work in progress. Input is being sought from the Shadow Health and Wellbeing Board to further develop this framework and ensure it will provide the right information to assess the impact of the health and wellbeing strategy. Three of the four health and wellbeing partnerships are also still developing, and they will continue to be involved in determining the performance framework for the Health and Wellbeing Strategy and their wider remit.

3. Council Plan

The proposals in this paper have particular relevance to the 'Building Strong Communities' and 'Protecting Vulnerable People' strands of the council plan.

4. Implications

- **Financial**

The health and wellbeing strategy will impact on service planning and commissioning decisions. The health and wellbeing board will not take specific decisions on services or commissioning, however they will set the strategic direction for health and wellbeing services over the next three years.

- **Human Resources (HR)**

No HR implications

- **Equalities**

The health and wellbeing strategy may well affect access to service provision. Decisions about accessing specific services will not be taken by the board. Addressing health inequality and targeting more resource towards the greatest need should positively impact on equalities. The impact of the strategy's priorities were assessed under a community impact assessment (CIA) prior to its sign off in April 2013.

- **Legal**

No legal implications

- **Crime and Disorder**

No crime and disorder implications

- **Information Technology (IT)**

No IT implications

- **Property**
No Property implications

- **Other**

5. Risk Management

There are no significant risks associated with the recommendations in this paper.

6. Recommendations

The Shadow Health and Wellbeing Board is asked to:

- Consider whether this approach will provide the Board with a reasonable view of the delivery and impact of the health and wellbeing strategy.
- Approve the approach to performance outlined in this report and support further work to develop the framework along this direction of travel.

Reason: To ensure the performance framework will be sufficient to monitor the impact of the Health and Wellbeing Strategy.

C. Contact Details

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**Report
Approved**



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D. Wards Affected:

All

For further information please contact the author of the report

E. Attachments

- **Annex A** – Draft scorecard
- **Annex B** – Summary of challenges for Health and Wellbeing Boards taken from ‘Getting Started: Prospects for Health and Wellbeing Boards’.